

Community Survey

Talking about your place



Every two years, we undertake a Community Survey to check in with our residents and ask you how we are performing and talk about what is most important to you. We'd like to know what we're doing well, what could use improvement, what you love about living in the Hills and what ideas you have for the future.

As you progress through the survey, you are welcome to skip any questions that are not relevant to you. If you need assistance to complete this survey, or need it in an alternative format, please email engage@ahc.sa.gov.au or call 8400 400.

Please return this form by Monday 9 June 2025, via one of the following ways:

- Handing in a copy into any Adelaide Hills Council Customer Service Desk (Woodside, Gumeracha or Stirling)
- Sending it back in the mail: Melissa Clarke 63 Mount Barker Road, Stirling SA 5152
- Scanning it and emailing it to engage@ahc.sa.gov.au

Living in the Adelaide Hills Council Area

1. What is your residential township, suburb or locality? (required)

2. What best describes you? (choose all that apply)

- | | |
|---|--|
| ☐ I live in the Adelaide Hills Council area | ☐ I work in the Adelaide Hills Council area |
| ☐ I own a property but don't live in the Adelaide Hills Council area | ☐ I am a visitor in the Adelaide Hills Council area |
| ☐ I own or operate a business in the Adelaide Hills Council area | ☐ None of the above |

3. How long have you lived in the Adelaide Hills Council area?

- ☐ Less than 1 year
- ☐ 1- 4 years
- ☐ 5-9 years
- ☐ 10 or more years

4. Why do you choose to live in the Adelaide Hills Council area? (choose all that apply)

- | | |
|---|--|
| ☐ Access to schools | ☐ Family reasons |
| ☐ Housing options | ☐ Work / business opportunities |
| ☐ Natural environment attractions | ☐ Community |
| ☐ Lifestyle | ☐ Sustainability housing / living options |
| ☐ Bigger block sizes | |
| ☐ Something else, please tell us _____ | |

Creating a sustainable Adelaide Hills: What's important to you?

5. Tell us what you like most about the Adelaide Hills Council area?

6. What are the main issues that concern you about the Adelaide Hills Council area?

7. Thank you for helping us work together to create a sustainable future for the Hills. If you could choose one thing you want us to focus on to improve sustainability, what would it be?

Adelaide Hills amenity and character

These questions relate to the qualities and characteristics of the area that contribute to community enjoyment, comfort and overall satisfaction with the surroundings both in their natural and built forms.

- 8. What character and amenity features do you value about your town, suburb or locality?**
(Think about the natural, rural and built environments)

- 9. What ideas do you have for enhancing the character and amenity of your town, suburb or locality?** (Think about the natural, rural and built environments)

- 10. When thinking about what should be the focus for any future upgrades of main streets and town centres, how important are the following items to you?** (add a tick or cross in the relevant column)

	<i>Very unimportant</i>	<i>Unimportant</i>	<i>Neutral</i>	<i>Important</i>	<i>Very important</i>
Public art					
Footpath upgrades / treatments					
Improvements to street lighting					
Landscaping / tree planting					
Maintenance of shop frontages					
Public infrastructure i.e. seats and shelters					
Electric Vehicle charging stations					
Undergrounding of power lines					

Please add any other focuses for future upgrades you think we should consider

11. When considering development in your local area, how important are the following matters to you? (add a tick or cross in the relevant column)

	<i>Very unimportant</i>	<i>Unimportant</i>	<i>Neutral</i>	<i>Important</i>	<i>Very important</i>
Preservation of heritage					
Embracing modern style living					
Maintaining large block sizes					
Creating affordable housing					
Maintaining low density housing (i.e. one dwelling per block)					
Sustainable design					
Minimising impact on the surrounding area (i.e. retaining trees, larger setbacks from roads and other dwellings, minimal earthworks)					
Preserving land for rural activity					
Encouraging tourist accommodation					

Please add any other development matters you would like us to consider

12. What ideas do you have for preserving or enhancing streetscapes?

13. What ideas do you have for enhancing rural landscapes?

Your wellbeing and sense of community

These questions relate to your physical and mental wellbeing as well as your sense of connection to the Adelaide Hills community.

14. On a scale of 0-10, how connected do you feel to your Adelaide Hills community with 0 being 'not at all' and 10 being 'very connected'? (please circle)

0 1 2 3 4 5 6 7 8 9 10

15. How would you currently rate your overall physical wellbeing on a scale from 0-10, with 0 being 'extremely poor' and 10 being 'as good as it could be'? (please circle)

0 1 2 3 4 5 6 7 8 9 10

16. How would you currently rate your overall mental wellbeing on a scale from 0-10, with 0 being 'extremely poor' and 10 being 'as good as it could be'? (please circle)

0 1 2 3 4 5 6 7 8 9 10

17. Thinking about your experience of living in the Adelaide Hills Council, to what extent do you agree or disagree with the following (add a tick or cross in the relevant column)

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>
Diversity is welcomed and celebrated in the Adelaide Hills Council area					
The Council area is a good place to raise a family					
The Council area is a good place to grow old					
People with disability have the same access to the Council's services and facilities as others and community activities					
The Adelaide Hills Council is a place of growth and prosperity					
I feel safe in my neighbourhood					
I believe my Elected Council Members appropriately represent my views about important issues in the Adelaide Hills					
I can easily get to the places I need to					

You're welcome to tell us more about any of your choices above

Your satisfaction with Adelaide Hills Council organisation

The below questions seek information about your level of satisfaction with Adelaide Hills Council as an organisation and seek feedback on your relationship with council.

18. Which statement below best describes your feelings about how Adelaide Hills Council is doing as an organisation?

- ☐ I'm very satisfied
- ☐ I'm satisfied
- ☐ There are one or two things that bother me
- ☐ I think there is a lot of improvement needed
- ☐ I don't really have an opinion one way or the other
- ☐ I don't have enough information to respond

19. Tell us why you feel like this...

20. How do you currently get most of your information about Council? (Tick top three)

- | | |
|---|---|
| ☐ Council meetings / agendas and minutes | ☐ Directly from Elected Council Members |
| ☐ Council website | ☐ Neighbours, friends or family |
| ☐ Courier newspaper | ☐ Council social media: Facebook, Instagram, Twitter, LinkedIn |
| ☐ Phone call or SMS from Council staff | ☐ Roadside signs around the Council area |
| ☐ Face to face at community centres or libraries | ☐ Community / resident association social media groups |
| ☐ Hills Voice e-Newsletter | ☐ Adelaide Hills Engagement Hub |
| ☐ Letter or email from Council staff | ☐ Other (tell us more) |
-

21. How can we improve our communication with you in the future?

22. Thinking about how Council engages with the community, how satisfied are you with the opportunity to engage with issues that affect your area?

- ☐ I'm very satisfied
- ☐ I'm satisfied
- ☐ There are one or two things that bother me
- ☐ I think there is a lot of improvement needed
- ☐ I don't really have an opinion one way or the other
- ☐ I don't have enough information to respond

23. How would you like to participate or be more involved in local issues and Council decision making in the future?

24. What is your email address?

Please note that your email will not be associated with your responses and your responses will remain anonymous. We are asking for your email address so we can let you know the outcomes of the survey and let you know if you won a prize.

About You

By answering the next few questions, you will help us understand who we have reached through this survey.

25. What age group are you in?

☐

0-19

☐

35 – 44

☐

65 – 74

☐

20 -24

☐

45 – 54

☐

75 - 84

☐

25 – 34

☐

55 - 64

☐

85 and over

26. What is your current housing situation?

☐

I own my own home

☐

I am renting

☐

I live with parents or family

☐

I have no fixed address

☐

Something else, please tell us: _____

27. Do you have a disability?

☐

Yes

☐

No

☐

I'd prefer not to answer

28. Are you of Aboriginal or Torres Strait Islander origin?

☐

Yes, Aboriginal/Torres Strait Islander

☐

No

☐

I'd prefer not to answer

29. What is your gender?

- ☐ Female
- ☐ Male
- ☐ Non-binary
- ☐ I'd prefer not to say
- ☐ I'd prefer to self-describe _____

30. Do you speak a language other than English at home?

- ☐ No
- ☐ I'd prefer not to answer
- ☐ Yes (please tell us what language/s): _____

Thanks for providing your feedback, you're the best!

As a thank you for your time you also have an opportunity to receive passes to either:

- Warrawong Wildlife Sanctuary
- Cleland Wildlife Park, or
- Gorge Wildlife Park.

See full Terms and Conditions at ahc.sa.gov.au

31. Would you like to enter the chance to receive one of three family passes to Warrawong Wildlife Sanctuary, Cleland Wildlife Park or George Wildlife Park? (please provide your email address above)

- ☐ Yes please
- ☐ No thanks

32. Would you like to receive the Adelaide Hills Council e-newsletter each month? (please provide your email address above)

- ☐ Yes please
- ☐ No thanks