

Appendix 4: compilation of proposed actions

FTE = Full-Time Equivalent is a unit of measurement used to calculate the number of full-time hours worked by employees in an organisation

Objective	Strategy	Performance Measure	Resources
1. Promoting Responsible Cat and Dog Ownership			
1.1. Educate the community in the broad range of responsible pet ownership requirements and community expectations.	Continue to provide education material on Council's website and in other promotional formats.	Website and other promotional formats kept up to date with appropriate education material	Current operations
	Implement various campaigns, such as wandering dog and cat campaigns and the benefits of identification to highlight various issues relating to responsible pet ownership.	Education campaigns implemented	Current operations
	Participate at community events to promote responsible dog and cat ownership and encourage positive behaviours of pets and their owners.	Community events attended and promoted at	Current operations
1.2. Community has good knowledge and understanding of the dog and cat legislative provisions.	Promotion of legislation requiring all dogs and cats over three (3) months to be microchipped and six (6) months of age to be desexed for those born after 1 st July 2018.	Increase in the number of dogs and cats microchipped and desexed. Increase in understanding by the community of dog and cat legislation.	Current operations

Objective	Strategy	Performance Measure	Resources
1.3. Dog owners to remove all faeces from public places when exercising their pets.	Ensure current dog bag dispensers remain active and promote use of bags to facilitate collection of faeces in public spaces by dog owners.	Number of reports received regarding dog waste	Current operations
	Investigate new locations for dog bag dispensers	New locations investigated	FTE for investigation support
1.4. Educate residents about dog and cat breeder registration requirements	Promote the Dog and Cat Management Board's requirements for dog and cat breeders and sellers.	Decrease in number of unregistered breeders	Current operations
1.5. Keep your cat happy and safe at home	Continue to enforce cat by-law to reduce number of cats off property	Number of cats wandering off leash/off property reduced	Current operations
	Continue to educate community about the importance of keeping their cat on property		Current operations
1.6. Reduce the number of wandering dogs and cats.	Encourage the community to report dog and cat wandering, attack and harassments to Council.	Number of wandering dogs and cats, attacks, and harassments reported.	Current operations
	Respond to complaints regarding wandering dogs to ensure safety of the public.	Complaints responded to in timely manner	Current operations

Objective	Strategy	Performance Measure	Resources
2. Animals and our Local Environment			
2.1. Highlight the potential impacts of domestic animals on natural resources	Develop an education campaign that highlights the potential environmental impact of feeding un-owned cats and allowing pets to roam.	Education campaign developed. Community understanding of impacts of wandering pets increase	FTE for Communication/Engagement Support
2.2. Protect pet and wildlife welfare	Promote the benefits of containing cats to their owner's property and include resources as part of an information pack given with registrations	Resource pack developed and distributed.	Current operations
	Clearly define areas unsuitable for dog and cat recreation and exercise	Areas identified and defined through signage and information on website	Current operations
	Provide cat owners with resources and information to assist with transitioning their cat to a stay at home lifestyle	Resource pack developed and made available	FTE for Communication/Engagement Support
2.3. Ensure dog owners comply with the requirements of on and off leash areas.	Continue to patrol Council's streets parks and reserves to ensure dog owners are complying with the requirements relating to leashing, effective control and disposing of dog faeces	Continued patrols Reduced non-compliance	Current operations

Objective	Strategy	Performance Measure	Resources
2.4. Audit the list of on and off leash areas in Adelaide Hills area	Undertake asset review of all dog parks as available in Appendix 1	Review of dog parks undertaken	FTE for park audit
	Investigate opportunity of new or upgrade existing dog parks	Investigation into new or upgrading existing dog parks undertaken	FTE for park audit
3. Animal Welfare			
3.1. Efficiently rehome animals	Develop a business case for a new or upgraded regional dog pound	Business case developed	Currently underdevelopment
	Pending outcome of the business case, develop plan for a new or upgraded regional dog pound	Plan for new or upgraded facility developed	New program-\$
	Ensure impounded animals are returned to owners as soon as practicable	Reduced time between when animals are brought to the pound and returned to owners	Current Program
	Ensure all impounded animals have clean safe facilities	Impounding facility continues to be operated in accordance with the guidelines and advice from the Act and DCMB	Current Program
	Promote awareness campaigns and support to address unnecessary surrender and abandonment of cats and dogs	Targeted campaign developed and implemented.	FTE for Communication/Engagement support
		Information communicated via website and other formats.	Current program

Objective	Strategy	Performance Measure	Resources
3.2. Reduce the number of cats and dogs wandering at large in the community and entering shelters.	Continue to use the Council's standard operating procedures for dealing with complaints of animals wandering at large in timely manner.	Complaints regarding wandering cats and dogs dealt within appropriate timeframe	Current program
	Assess and target areas of known higher numbers of wandering dogs and cats	Increase patrols in areas with known higher numbers of wandering cats and dogs	FTE for increase ranger patrols
	Continue to provide educational material on the Council's website.	Information communicated via website and other formats.	Current program
3.3. Decrease the number of confirmed dog attacks in the community	Provide proactive and visible patrols at dog off-leash parks	Decrease in the number of dog attacks	FTE for increase ranger patrols
3.4. Advocate and support measures that protect the welfare and safety of dogs and cats.	Advocate to relevant stakeholders on behalf of Council to ensure animal safety and prevent cruelty to animals.	Welfare concerns actioned or reported.	Current program
	Consider animal welfare in the development of new council plans.	Animal welfare considered in relevant plans	Current program
3.5. Support pet owners in times of natural emergencies	Recognising and communicating PIRSA's lead role with animals in emergencies and the role of the SES	Increase in community understanding of PIRSA's, SES and Council's role	Current program

Objective	Strategy	Performance Measure	Resources
4. Pet Ownership and Community Development			
4.1. Promote understanding of the responsibilities of pet ownership in the community	Promote the Dog and Cat management Board's campaign regarding the new breeder requirements	Information on new breeder requirements launched	Current operations
4.2. Promote positive animal management strategies	Develop and implement a communication program for promotion of positive animal management tips and strategies vis Council's social media platforms, SMS	Annual Communications Program for Animal Management established	FTE for Communication Support
4.3. Support community development through animal ownership	Maintain an awareness/register of cat and dog community groups operating in the region and support with educational/communications resources	Register maintained	Current operations
5. Dog and Cat Compliance and Enforcement			
5.1. Adhere to the principles of good enforcement against the Dog and Cat Management Act 1995	Train all Council Rangers in Council's Enforcement Policy and peer review each case of non-compliance in accordance with the Policy.	Peer review process (according to level of risk) for all enforcement matters. Policy audits Policy Review	Current operations

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5.2. Promote a high standard of professional practice for Authorised Officers	Maintain pro-active involvement with the Local Government Authorised Persons Association	LGAPA memberships Attendance at APA supported training	Current operations
	Support professional development of Council Officers in accordance with the Authorised Persons Association Professional Development Framework	APA PD Framework integrated into Council's PD process	Current operations
	Develop an Induction program for all new Council officers in accordance with the APA Professional Development Framework	Induction program for Council Rangers designed and implemented	Current operations
5.3. Incentivise positive animal management approaches	Use Council's Fees and Charges Schedule to incentivise effective animal management in the community.	Fees and Charges Schedule reviewed for 2024/25	Current operations
5.4. Promote effective communication and education for positive animal management	Work with the community and engagement team to design a suite of educational collateral for promoting high standards of animal management	Audit educational resources against priority topics Library of educational resources and Council branded collateral developed.	FTE for Communication/Engagement Support
	Develop a social media calendar for animal management messaging	Social media calendar completed each financial year	FTE for Communication/Engagement Support
	Routinely undertake competitions to raise awareness on animal management (e.g. Happy Cat Competition)	Competition 2 yearly	FTE for Communication/Engagement Support

6. Other Animal Management

Objective	Strategy
6.1. Nuisance caused by animals	The Local Nuisance and Litter Control Act identifies an offence for causing a local nuisance, with a nuisance (amongst other things) being defined as having an adverse effect on an amenity value of an area that is caused by animals, whether dead or alive, that does or is likely to unreasonably interfere with the enjoyment of area
6.2. Livestock	Council has powers under the Impounding Act 1920 and Council By-laws to manage stock wandering on public roads and the various other legislation to control excessive numbers of animals kept on a property that are causing a hazard or nuisance. The keeping of domestic animals for commercial purposes and the keeping of non-domestic animals (i.e. horses, sheep, cattle, pigs, goats or other livestock) requires development approval.
6.3. Other domestic animals	There are guidelines for keeping domestic poultry, including chickens, geese, turkeys, and ducks, including details of dwelling structure and position in relation to roads and other properties. Council recommends residents in townships refrain from keeping roosters due to their noise disruptions
6.4. Pests	The Adelaide Hills region is home to a number of introduced pests. Unfortunately, these pests can spread disease and cause harm to humans and animals. Council provides guidance on a range of pest control matters relating to: European wasps, bats, problem bees, mosquitos, rats and mice, possums, termites.