

Draft Community Engagement Framework



Share your feedback on our draft Community Engagement Framework.

What do you like? Is there anything missing? We want your help to finalise this important community document.

The Community Engagement Framework is a guiding document that describes a consistent and coordinated engagement approach for community engagement activities undertaken by Adelaide Hills Council.

The Framework explains our engagement principles (our commitments to our community) and how our community can contribute to Council decision-making processes.

You can view a copy of the draft Community Engagement Framework online on Adelaide Hills Engagement Hub or access a printed copy at our libraries and customer service centres at Stirling, Woodside, Gumeracha and Norton Summit.



Guiding Principles:

Communication and Connection

We will communicate in ways that are clear, timely and accessible, recognising that our community engages through many different channels. We will grow genuine and respectful relationships and ensure everybody can meaningfully participate in conversations that affect or interest them.

Purpose, Influence and Transparency

We will be clear about why we are engaging and inform our community of the ways in which community engagement can shape and influence local decisions. We will build community trust and confidence by creating opportunities for open and honest conversations and clearly communicating outcomes of Council decisions and project next steps.

Active Participation

We will grow engagement participation and community capacity through embracing local knowledge and lived experience and involving our community throughout decision-making processes.



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How can I get involved?

There are a variety of ways that you can provide your ideas and feedback on our draft Community Engagement Framework.

- Online - complete our online feedback form on Adelaide Hills Engagement Hub.
- Hardcopy feedback - collect a hardcopy feedback form from any of our libraries or customer service centres or print your own from the Document Library.
- In writing - submit your ideas or feedback in writing via email send to engage@ahc.sa.gov.au or via letter addressed to 63 Mount Barker Rd, Stirling SA 5152.
- Invite us to a meeting - if you are part of a community or residents' group, you can invite us along to one of your regular meetings so we can discuss your ideas and feedback.



If you need assistance to provide your feedback, please email engage@ahc.sa.gov.au or call 8408 0400.

Phase 2 of engagement closes on Sunday 26 April 2026. Your feedback will be utilised to help us finalise the Community Engagement Framework to be presented to Council in June 2026.

