

11 September 2023

Name
Address 1
Address 2

Dear Ratepayer/Resident,

UPCOMING TRIAL WASTE COLLECTION SERVICE

Adelaide Hills Council and our Waste Management partner East Waste are excited to welcome you to our 12-month trial. As part of the trial, you will be receiving a green organic bin which will be delivered to the area where your waste is currently collected from. It will be delivered during the week of the 16 October 2023.

The trial provides the opportunity to significantly improve food waste diversion, and overall landfill diversion in the Adelaide Hills Council area. It is being rolled out across three different areas and your experience and feedback will inform Council's future waste decisions.

WHAT'S CHANGING

Your property is part of the **Swamp Road / Rural trial area**. Starting **Tuesday, 24 October 2023**, your new organics bin (green lid) for food organics and garden organics (FOGO), will be collected weekly. Your landfill bin (blue lid) will be changing from weekly to fortnightly collection and your recycling bin (yellow lid) will continue to be collected fortnightly. If your collection day has been on a Friday, this will now change to a Tuesday.

WHAT ARE THE BENEFITS OF THE CHANGES

- Reducing landfill greenhouse gas emissions
- Assisting in growing the circular economy through the processing and return of nutrient-rich compost back to our South Australian soil
- Creating more compost for growing our food
- Potential cost savings for your property by diverting waste from landfill
- Reducing smell from the green FOGO bins, by collecting food and garden organics on a weekly basis
- Increasing food recycling rates
- Providing more bin capacity each fortnight.

Did you know that Australia sends 7.6 million tonnes of household and commercial food waste to landfill every year? When food and other organics are sent to landfill, it rots and creates methane, a potent greenhouse gas. By placing food and other organics in a green FOGO bin, you can help change this!

NEXT STEPS

Welcome packs will be delivered during the week of the 18 September to properties in the trial area and will be left at your front door area, property or gate entrance. Each pack will contain a kitchen caddy, a roll of compostable bags and an information booklet with lots of extra trial information and a new waste collection calendar.

During the trial period Council will seek feedback on how the new collection service is working for you. At the end of the 12-month trial period, Council will assess the overall results and feedback which will help Council consider how future changes to waste collection can be achieved.

If you are interested in helping promote weekly Food Organics Garden Organics (FOGO), we would love to have you on board as a FOGO Champion or *'Binfluencer'*. If you are interested in becoming a FOGO Champion, please contact Aliza on the contact details below.

FURTHER INFORMATION

We're looking forward to working with all households and residents in the trial. We appreciate it is a significant change and understand not all households are the same. The weekly FOGO collection model may raise concerns or queries, but we are here to support you.

Visit us at either of our two information catch ups, to find out more and ask any questions in person before the trial starts:

- Sunday 15 October, 11am – 2pm, near Woodside Library and Playground, FREE BBQ and chat
- Thursday 19 October, 4pm – 7pm, near Woodside Library and Playground, FREE Coffee, ice-creams and chat

Alternatively, please contact Aliza Fuller our Waste Management Coordinator to discuss anything further on 8408 0582 or email: afuller@ahc.sa.gov.au or visit us online at www.ahc.sa.gov.au or via the QR code below.

Prior to the start of the trial, we will write to all residents again with any further information that will assist with the successful and smooth roll out of the trial.

Lastly, please note that if you are the property owner but do not reside at the property can you please forward this information to the resident living at the property.

Yours sincerely



Greg Georgopoulos
Chief Executive Officer
Adelaide Hills Council

